



PROVINCIAL GRAND LODGE OF HAMPSHIRE AND ISLE OF WIGHT

March 2017

The Provincial Information Service

Provincial Information Bulletins are available via our web site at:

<http://www.hiowmasons.org/news-events/provincial-bulletins/>

Brethren can also sign up to receive these bulletins via their email address by registering via:

<http://www.hiowmasons.org/information/register-now/>

For users with ‘BTInternet’ in their email address only.

BT Internet have unilaterally blocked their users from receiving Provincial Information Bulletins by marking them as spam. This applies to all users who have ‘BTInternet’ as part of their email address.

For a resolution to this issue, which works for 95% of users, please follow the instructions below. Please only follow these instructions if you are a BT Internet customer.

Please login to your email account using a web browser, i.e. Internet Explorer, Google Chrome, Firefox etc. and add info@hantsmasons.co.uk to your safe senders list. See image below:

The screenshot shows the 'Safe senders' settings in an email client. The header includes navigation links: 'What's New', 'Mail', 'Contacts', 'Calendar', 'Settings', and 'Help'. The left sidebar lists settings categories: 'General', 'Mail', 'Accounts', 'Signatures', 'Blocked senders', 'Safe senders' (highlighted), 'Rules', 'Auto forward', 'Auto reply', 'Disposable addresses', 'Contacts', and 'Calendar'. The main content area is titled 'Safe senders' and contains the instruction: 'Keep control of your inbox by approving senders that you want to receive emails from. Click on an existing address to amend or delete it.' Below this is a section for 'Safe senders settings' with the text: 'Emails received from safe senders will never be delivered to your Spam folder. You can add an email address (e.g. name@example.com) or a domain (e.g. @example.com).' A text input field contains 'info@hantsmasons.co.uk'. Below the input field are three buttons: 'Add', 'Edit', and 'Delete'.

David Foot, Provincial Communication Officer

