



## PROVINCIAL GRAND LODGE OF HAMPSHIRE AND ISLE OF WIGHT

### THE HAMPSHIRE AND ISLE OF WIGHT GRAND BALL Important Information

The management at the Grand Harbour Hotel informed us earlier this week that the Mayflower Suite, where the Hampshire and Isle of Wight Provincial Grand Ball was due to be held on Saturday 9<sup>th</sup> September, has been seriously affected by internal flooding and the temporary repair will not properly resolve the damage. This will mean that major repair works will be undertaken commencing on Tuesday 29<sup>th</sup> August and will not be completed until the beginning of November. Their letter of apology and explanation is shown below.

Our Grand Ball organising team have been working flat out with hotel management over the last 48 hours and we have agreed that the event will be postponed until **SATURDAY 11<sup>th</sup> NOVEMBER**. All other plans for the evening will remain the same. All the engaged entertainers are available and the hotel is covering collateral damage such as artist cancellation fees and have offered some special features and facilities for the new date that we have accepted.

There will be a greater poignancy to 'Last Night of the Proms' by the Royal Marines Band as the 11<sup>th</sup> November is Remembrance Day and the following day is Remembrance Sunday.

There will be some guests for whom this change of date will not be convenient. The Grand Harbour Hotel makes a clear apology for this and we accept that they are as disappointed as we are. All 'lead' bookers will be emailed via squareevents during the course of next week and anyone who can no longer attend will be offered a full refund.

Some who cannot attend may also have booked rooms and Alex O'Neill, Events Manager, will be the hotel point of contact to arrange cancellations. She will transfer room bookings to the new date. Anyone wishing to cancel a room booking should call her on 02380 633033 or by email at: [alexandra.oneill@grandharbourhotel.co.uk](mailto:alexandra.oneill@grandharbourhotel.co.uk)

The Provincial Grand Master is immensely disappointed that this disruption to our final event for the celebration of the Tercentenary in Hampshire and Isle of Wight has occurred but is equally sure that guests will be treated to a very special occasion on 11<sup>th</sup> November.

As Tercentenary Representative and effectively leader of all our Tercentenary celebrations I apologise to all guests and especially to those who will not be able to attend due to the change of date.

Ian Preece

Friday 25<sup>th</sup> August 2017

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24/08/2017

To whom it may concern,

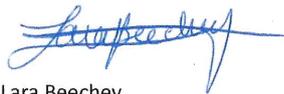
I am writing to confirm the incident that occurred at the Grand Harbour Hotel Southampton. On the 3<sup>rd</sup> August 2017 at 2.30am the Duty Manager discovered a leak in the Mayflower Conference room.

Contractors were called immediately, as well as our Maintenance Team. Much to our disappointment, it was worse than expected. It was discovered that the floor was completely soaked and would take a long time to dry. The contractors have confirmed that we will not be getting the room back till the beginning of November.

Please accept our sincere apologies, for the disruption to your event, it is utterly devastating to yourselves, and also the team at Grand Harbour Hotel.

We are working extremely hard to accommodate all events and ensure minimal disruption.

Yours sincerely



Lara Beechey  
General Manager

